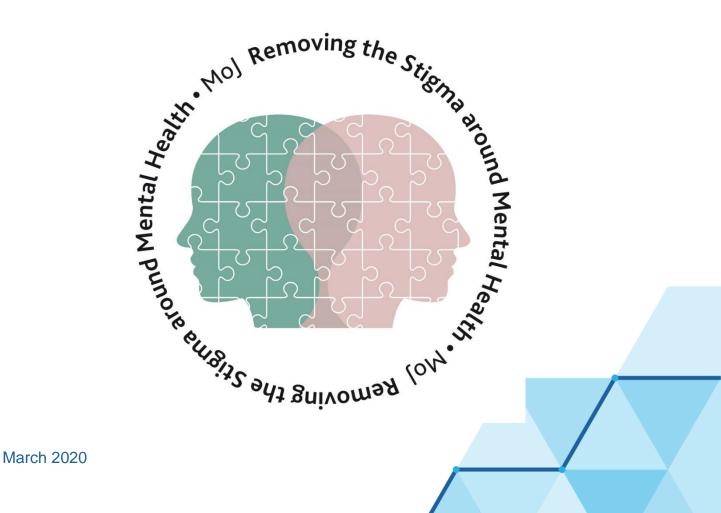




# **Mental Health Allies**

# **Next Steps Document**



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## What we are doing to support our people

- Encourage conversations to break the stigma around mental ill health
- Provide better support for staff and managers
- Provide better awareness of relevant policies, resources & toolkits
- Embed the Mental Health Allies programme across the MOJ and HMPPS
- Promote the four strands of the Health & Wellbeing Be Well Strategy 2019-2021

### **Our Priorities for 2020**



Title



# **Next Steps for allies**

Following the discussion with your line Manager prior to undertaking the voluntary role you should:



### **Back in the office**





# **Support for Mental Health Allies**

The wellbeing of mental health allies (MHAs) undertaking this volunteer role is important. There are various avenues of support that provide a valuable opportunity to share knowledge, understanding and experience. Allies can build on their current skills and gain valuable advice from a more experienced person.

Building your network of support will give you an opportunity to discuss specific matters or concerns which will support you in the role, both on a one to one basis or as part of a wider network.

Single Point of Contact (SPOC)	•The National lead for your business group will set regular touch points to share information and updates, ensure that MHAs have the support required for the role, coordinates local activities to promote calendar days, answers questions and queries and drive the local action plan forward
Debrief Allies	Debrief allies have been trained by the Samaritans and can be contacted if you have been exposed to an upsetting or distressing incident and need support to reflect and put the events into perspective
Mentor Scheme	The Mentoring scheme for allies is a confidential process that is about being committed, having respect and mutual trust, setting goals and challenges, giving encouragement and constructive feedback
Line Manager	•Your line manager will give you support as needed. Do provide updates during 1-1s in terms of activities and how the role impacts on you.
Pam Assist	•The Employee Assistance provider (EAP) is PAM Assist. Our EAP offers a wide range of support to staff including confidential advice on personal, social or work-related problems
Mental Health Allies	•As a programme of allies you are there to support one another, share ideas, suggestions and seek guidance, with respect to confidentiality

## **Information and Resources**



### **MHAs Intranet Page**

The mental health allies have a dedicated intranet page where you can find:

- > A full list of mental health allies and their contact details
- The MHAs Framework document
- Details of the mentoring scheme
- > Contact details for SPOCs (Single Point of Contact) for each business group

Title

- Health & Wellbeing 'Be Well' Strategy 2019-2021
- Links to internal & external websites

### Be Well Posters to print and place on notice boards and/or toilet doors



# **Key Calendar Dates**

January	Be Well strategy launch provisional launch date 8 <sup>th</sup> Jan	All strands	MoJ launch of Be Well strategy - What's your New Year's Resolution? (staff select strand they are focussed on and share their resolution). CSEP to launch a Financial wellbeing toolkit could consider launching in April as part of the financial wellbeing activity.
6th <sup>th</sup> February	Time to Talk Day	Healthy Mind	Campaign supported by CSEP. MoJ Mental Health Allies to lead, with support from H&W Champions.
April	Stress Awareness Month	Healthy Mind	Campaign supported by CSEP. MoJ Mental Health Allies to lead on promoting this campaign, with H&W Champions support.
18 -24 <sup>th</sup> May	Mental Health Awareness Week	Healthy Mind	Campaign supported by CSEP. MoJ Mental Health Allies to lead this campaign, with H&W Champion support.
10 <sup>th</sup> September	World Suicide Prevention Day	Healthy Mind	Share campaign material and CS blog interview with a suicide prevention expert, focusing on the high risk category of middle-aged men.
10 <sup>th</sup> October	World Mental Health Awareness Day	Healthy Mind	Campaign supported by CSEP. MoJ Mental Health Allies to lead for MoJ, with H&W Champion support.
4th November	National Stress Awareness Day	Healthy Mind	MoJ Mental Health Allies to lead on campaign, with Workplace Wellbeing Support.



# **Additional Information**

- Employee Assistance Programme (EAP) <u>https://intranet.justice.gov.uk/guidance/hr/support-and-</u> wellbeing/employee-assistance-programme/
- Mental Wellbeing pages of the intranet.<u>https://intranet.justice.gov.uk/guidance/hr/support-and-wellbeing/mental-wellbeing/</u>
- Remploy Workplace Mental Health Support Service
  - Attendance Management guidance <a href="https://intranet.noms.gsi.gov.uk/news-and-updates/notices/new-attendance-management-policy2">https://intranet.noms.gsi.gov.uk/news-and-updates/notices/new-attendance-management-policy2</a>
  - Performance Management guidance <a href="https://intranet.noms.gsi.gov.uk/policies-and-subjects/probation/probation-instructions/Probation-Instructions-2017/pi-2017-13">https://intranet.noms.gsi.gov.uk/policies-and-subjects/probation/probation-instructions/Probation-Instructions-2017/pi-2017-13</a>
  - Staff networks
    - Disability staff network dawn@justice.gov.uk
    - LGBT+ staff network PiPP@justice.gov.uk
    - BAME staff network RISE@justice.gov.uk
  - Disability Support pages of the intranet https://intranet.noms.gsi.gov.uk/news-andupdates/news/new-workplace-adjustment-passport-created - Workplace Adjustment Passport (& guidance)
  - <u>https://intranet.noms.gsi.gov.uk/\_\_data/assets/word\_doc/0007/944890/HMPPS-Workplace-</u> Adjustment-Passport.docx
  - <u>https://intranet.noms.gsi.gov.uk/\_\_data/assets/word\_doc/0012/944895/HMPPS-Workplace-</u> Adjustment-Passport-Guidance.docx
  - <u>https://intranet.noms.gsi.gov.uk/\_\_data/assets/word\_doc/0004/944887/HMPPS-List-of-Common-Workplace-Adjustments.docx</u>
  - Talent Schemes for disabled employees <u>https://intranet.justice.gov.uk/guidance/equality-and-diversity/learning-zone/</u>
  - HMPPS Inclusion & Diversity Strategy https://intranet.noms.gsi.gov.uk/news-andupdates/news/hmpps-equality-strategy-2018-2020 Mental Health Allies -<u>https://intranet.justice.gov.uk/guidance/hr/support-and-wellbeing/mental-healthallies/</u>

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Title

### **Copy and paste these useful links into Firefox:**

Further links:	Useful contacts:
Mental Health Allies	The Charity for Civil Servants – 0800
<u>Stress</u>	056 2424
Disability Support Pages	NHS Direct - 111
Civil Service Workplace	Samaritans - 116 123
Adjustment Service (CSWAS)	Pam Assist (EAP - 0800 019 8988
Workplace Adjustment Passport	
Support and Wellbeing	
Anti-bullying and harassment	
advisors	
Pam Life Leaflet	
Pam Assist Leaflet	
Safe Space Forum	
Remploy	
Mind	
Time to Change	
<u>Samaritans</u>	
Hub of hope	

## Email: <u>HMPPSWellbeing@justice.gov.uk</u>



# **Further Training**

#### Mental Health at Work Resources

https://civilservicelearning.civilservice.gov.uk/mental-health-work-further-resources

#### **Resilience and Wellbeing**

https://civilservicelearning.civilservice.gov.uk/learning-opportunities/resilience-and-wellbeing-online

Becoming Disability Confident https://civilservicelearning.civilservice.gov.uk/user/login?destination=node/497918

Wellbeing, Resilience and Stress https://civilservicelearning.civilservice.gov.uk/learning-opportunities/wellbeing-resilienceand-stress

Managing Self: work/life balance and stress workplace learning activity https://civilservicelearning.civilservice.gov.uk/learning-resources/managing-self-worklifebalance-and-stress-workplace-learning-activity

Managing Business Performance: Work-Life Balance Workplace Learning Activity https://civilservicelearning.civilservice.gov.uk/learning-resources/managing-businessperformance-work-life-balance-workplace-learning-activity

Well-Being, Resilience and Stress - E-Learning https://civilservicelearning.civilservice.gov.uk/learning/mod/scorm/view.php?id=1455

Engaging people with change

https://civilservicelearning.civilservice.gov.uk/learning-opportunities/engaging-peoplechange

### Managing reactions to change

https://civilservicelearning.civilservice.gov.uk/learning-opportunities/managingreactions-change

### Effective communication

https://civilservicelearning.civilservice.gov.uk/learning-opportunities/effectivecommunication

Active Listening

https://civilservicelearning.civilservice.gov.uk/learning-opportunities/active-listening



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